## COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2017-AH-00065



DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

VS.

## AGREED ORDER

FCFS KY, INC.

RESPONDENT

- The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.
- 2. FCFS KY, Inc. d/b/a First Cash Pawn/Mister Money ("Respondent") is authorized to do business in Kentucky as a deferred deposit and check cashing licensee pursuant to KRS Chapter 286.9, with an office located at 3501 Bardstown Road, Louisville, KY 40218 with Deferred Deposit License # 227-4. (ICIE# 391051)
- 3. DFI conducted a routine examination of Respondent on April 27, 2017. During the examination, the DFI discovered that Respondent entered the wrong social security number for a customer into the database, in violation of KRS 286.9-140(1). The customer opened another transaction causing the customer to have an aggregate greater than \$500, in violation of KRS 286.9-100(9).
- 4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, as well as the imposition of civil penalties in an amount up to \$5,000 per violation. See KRS 286.9-110; 286.9-991.

- 5. In this case, the DFI assessed a civil penalty against Respondent in the amount of two thousand dollars (\$2,000) for the above-described violations of KRS 286.9-100(9) and KRS 286.9-140(1).
- 6. In the interest of economically and efficiently resolving the violation(s) described herein, and without Respondent admitting or denying the statements of fact and legal conclusions herein, DFI and Respondent agree as follows:
  - a. Respondent agrees to a civil penalty assessment in the amount of two thousand dollars (\$2,000.00) for the violation(s) described herein;
  - b. Payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Non-Depository Division - Order, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
  - c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.
- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross-examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.
- Respondent consents to and acknowledges the jurisdiction of DFI over this
  matter and that this Agreed Order is a matter of public record and may be disseminated
  as such.
- In consideration of execution of this Agreed Order, Respondent for itself,
   and for its successors and assigns, hereby releases and forever discharges the

Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.

- 10. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.
  - 11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the 24 day of

2017.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

Consented to:	
This day of August, 2017.	This $\frac{NN}{N}$ day of $\frac{MUUST}{N}$ , 2017.
Tammy Scruggs, Director Division of Non-Depository Institutions Department of Financial Institutions	Authorized Representative FCFS KY, Inc. Deferred Deposit License # 227-4
<u>ACKNOWLE</u>	<u>DGEMENT</u>
STATE OF TEXAS ) COUNTY OF TEXAS	
On this the TOND day of Manual	she, being authorized to do so, entered into
My Commission Expires:	12/2019
JENNIE SMITH  Notary Public, State of Texas  Comm. Expires 08-12-2019  Notary ID 13032925-0	Inni Smith

## CERTIFICATE OF SERVICE

411	I hereby certify that a copy	of the foregoing Agreed Order was sent on this the
24	_ day of <i>_{fuquo+</i>	of the foregoing <b>Agreed Order</b> was sent on this the, 2017, by certified mail, return receipt requested, to:

FCFS KY, Inc. Attn: Tami Simpson 1600 W 7<sup>th</sup> Street Fort Worth, TX 76102

By Hand-Delivery to:

Hon. Gary W. Adkins Kentucky Department of Financial Institutions 1025 Capital Center Drive, Suite 200 Frankfort, KY 40601

Allison E. Evans

Office of the Commissioner

Kentucky Department of Financial Institutions

1025 Capital Center Drive, Suite 200

Frankfort, KY 40601